



**Statewide Independent Wholesalers Limited**

ABN 51 009 519 546

26<sup>th</sup> February 2020

## **TasRDC (Ambient Out of Stocks)**

Good Morning,

As many of you may be aware, TOLL has recently had a number of issues that have impacted on their ability to deliver product into Tasmania i.e. cyber attack, industrial disputes and a train derailment, etc. This has delayed the delivery of stock into the SIW DC and will now most likely impact on service levels to stores moving forward.

We are working closely with TOLL to minimise the impact of the delays, however it may take a few weeks to get our customer service levels back to normal. Until then we will continue to prioritise inbound freight into SIW to ensure we minimise impact.

There will be no impact to store delivery schedules.

If you have any questions, please contact our SIW Replenishment Manager, Bianca Phipps on 0418 602 177 or myself on 0438 159 641.

David Lanham  
**GENERAL MANAGER**

*"Delivering the Goods"*

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