



Statewide Independent Wholesalers Limited

ABN 51 009 519 546

25th February 2021



Service Fee Review

During the first half of 2020 and in the height of the COVID-19 Pandemic in Tasmania, SIW made the decision to hold Service Fees at lower rates to its customers due to the outbound service levels at the time, which was driven by panic buying as a result of the Pandemic.

Following this decision, SIW also decided to hold off any further reviews for the rest of 2020 due to the ongoing uncertainty driven by the Pandemic as we continued to trade through the year.

Now that service levels and trading has returned to more settled market conditions, SIW can no longer extend the hold on Service Fee reviews.

Therefore, the next SIW Service Fee review is due to be applied on Monday the 8th March 2021 and is based on purchases from Monday 18th January until Sunday the 14th February 2021 followed by the next review, which will be effective 22nd March 2021 for purchases from the 15th February to the 14th March 2021.

Stores will see either an increase or decrease in their Service Fee based on volume over these periods and reviews will resume every 4-weeks as per normal practice.

Please direct any questions to either Stuart Robins (SIW Commercial Manager) or myself.

Regards,

Drew Freeman
GENERAL MANAGER