

Launceston Distribution Centre

Service Interruption – storm damage.



Communication to our Customers and Trading Partners

8pm 6 August 2020

Recovery plans from yesterday's building collapse continue to progress through the entire SRT Logistics network. Our teams are working around the clock 24 hours a day to get on top the situation.

We have made substantial strides today with team members from our Launceston DC being dispersed to Devonport and Hobart.

Delivery routes have been dispatched today across the North of the state including greater Launceston and the North East region. Being dispatched from Devonport, delays to normal delivery times and expectations have been significant. However, I can assure all customers that today services to collect and distribute goods from all our trading partners have recommenced.

As we continue to solidify new operational plans over the coming days, timing will steadily improve. For Launceston based customers please continue to communicate with our Team in Launceston on 6391 0111 for any delivery queries.

This Saturday cranes will move into our Launceston site and begin demolition of the worst affected section of the building. This will allow full and proper engineering inspection of the remaining portion of the building. If found to be structurally sound, work will commence immediately to sure up the remaining cool store to recommence limited operations from site ASAP.

We will provide more updates as quickly as possible and we greatly appreciated your understanding. Thank you to everyone who has reached out today offering support and to our service providers behind the scenes whom have delivered such rapid responses to the situation.

Kind regards,

Rob Miller CEO

