



# A message from **Drew Freeman** **General Manager SIW**



**Date:** 10th August 2020

**Re:** **SIW Snow Damage Update**

---

Work continued over the weekend at SIW to continue to rectify the TC roof collapse from last Wednesday's snowfall.

Rafters were carefully lifted into position by cranes over the weekend in addition to other structural repairs to the site.

Fairbrother and engineers are continuing to work on site this week to keep progressing the attachment of the roof beams.

All going well, we are hopeful to gain access (pending engineer approval) by Wednesday 12th August and with at least two days of clean up, at best it will be late in the week before TC operations could potentially recommence (subject to everything going to plan).

Over the weekend Woolworths has keyed a bulk order for IGA stores, of 3,500 cartons, consisting of the best selling Sku's (Chilled/Frozen) being picked today from South Australia, which will be delivered to the old SIW Breadalbane TC facility.

ETA's are being sought this morning from Woolworths for these loads and will be communicated once they are known.

SIW will then allocate this stock based on average weekly sales to IGA stores. In addition there will be an allocation of Duck River Butter. Sku's and qty's will be communicated prior to stores receiving stock.

Other site options are also being explored locally for a longer term supply solution which will also increase the amount of sku's SIW can pick at any given time, as well as allow for stores to place their own orders.

SIW thanks our customers for their understanding and patience knowing that this interruption is putting stores under immense pressure to provide customers what they need. The SIW team has been working tirelessly every day since last Wednesday's snowfall to safely rectify the site, as well as work closely with Woolworths to source stock from their mainland network.

I will provide further updates as events and timing unfold.



**Drew Freeman**