

## **Coca-Cola Amatil's response to COVID-19**

2020

*Tuesday 26<sup>th</sup> May*

Dear Ron and wider team,

At Coca-Cola Amatil, protecting the health and safety of our people and those we work with will always be our overriding priority.

We continue to monitor the status and impact of COVID-19 on a daily basis. The recent relaxing of restrictions throughout Australia does not change the comprehensive approach already in place to ensure we continue to keep our people healthy, keep producing world-class beverages, and keep serving the needs of our customers.

We have received requests from many of our customers to share our approach. A comprehensive overview of Coca-Cola Amatil's approach to COVID-19 is also available on our website, [www.ccamatil.com](http://www.ccamatil.com). A summary of our current position is also provided below.

### **Protecting the safety of our people and our products**

Coca-Cola Amatil has implemented plans to ensure all facilities have appropriate measures in place to protect the safety of our employees, front-line sales staff, as well as the partners and suppliers who work closely with us to produce our products and service our customers.

Since the Coronavirus outbreak began, we have actively promoted good hygiene practices and implemented additional cleaning and sanitisation routines personally and in all our facilities. We have also provided clear guidance and information to support anyone who is concerned about potential exposure to the virus, or who is experiencing potential symptoms.

### **Safe Deliveries & Safe Servicing**

We work closely with our third-party transport providers, our service technicians and our sales staff to maintain service while keeping our customers and our people safe. Drivers, technicians and sales staff have been informed on how to safely conduct their activities so that they do not put themselves or another business at risk. With our suppliers and employees, we are adopting a range of practices to protect everyone throughout the delivery or service, which include:

- Not attending work if feeling unwell, having travelled with or had contact with any exposed people
- Following all customer site protocols and entry policies when making deliveries & services or sales calls
- Practicing good hygiene at all times, including using hand sanitiser before handling anything off
- Maintaining physical distancing
- Alternative Sign-on-Glass process which includes self-sign and photos as POD
- Encouraging electronic payments where possible, to avoid cash handling

We are also openly supporting and encouraging the use of the CovidSafe App, especially on Coca-Cola Amatil devices which most of our drivers, service and sales staff use.

### **Product Safety**

According to the [CDC](#), there has been no known coronavirus transmission through food, and there is “likely very low risk of spread from food products or packaging that are shipped over a period of days or weeks at ambient, refrigerated, or frozen temperatures.” It’s important to note that our plant employees have minimal to no contact with our finished products.

We will continue to align with advice from the World Health Organisation and the relevant Government Authorities in our countries of operation. We thank our many customers, brand and business partners for working with us in partnership to continue to protect the communities in which we operate.

Thank you for your support.

Paul Champion  
CCA Retail State Business Manager