

December 2022



Dear Valued Customer,

**RE: CHRISTMAS AND NEW YEAR ORDERING**

The holiday season is fast approaching and to ensure that none of your important orders are missed. We would like to ask that you have your orders back to us a little earlier than usual and update you on our operating hours over the period, so you'll know when we will be available to assist you.

Please refer to the table below to understand when your orders need to be placed with your contractor or our Customer Service Team.

The lines highlighted below in yellow represent changes to the normal required lead times over this period.

If you are not trading at other times and do not want deliveries you will need to let us know so any standing orders we have for you can be placed on hold.

DELIVERY DAY	ORDERS TO CONTRACTOR OR CUSTOMER SERVICE TEAM BY:	DELIVERIES	CUSTOMER SERVICE TEAM
SATURDAY 24 <sup>th</sup> DEC	THURSDAY 22 <sup>nd</sup> DEC	AS NORMAL	OPEN AS NORMAL
<b>SUNDAY 25<sup>th</sup> DEC Christmas Day</b>	<b>CLOSED</b>	<b>NO DELIVERY</b>	<b>CLOSED</b>
MONDAY 26 <sup>th</sup> DEC (Boxing Day)	FRIDAY 23 <sup>rd</sup> DEC	AS NORMAL	OPEN AS NORMAL
TUESDAY 27 <sup>th</sup> DEC	SATURDAY 24 <sup>th</sup> DEC	AS NORMAL	OPEN AS NORMAL
WEDNESDAY 28 <sup>th</sup> DEC	MONDAY 26 <sup>th</sup> DEC (Boxing Day)	AS NORMAL	OPEN AS NORMAL

Orders from Wednesday 28th December onwards, including Sunday 1st January, return to your normal delivery schedule and ordering lead times.

If you have any questions please feel free to contact our Customer Service Team:

Phone: 1300 225 464

Email: [bakingcustomerservice@goodmanfielder.com.au](mailto:bakingcustomerservice@goodmanfielder.com.au)

We would like to take this opportunity to wish you and all your family a happy and safe festive season.

Yours sincerely,

A handwritten signature in black ink that reads 'T. Penny'.

**Tracy Penny**

Customer Service Manager

Goodman Fielder Australia & New Zealand