

Member benefits

What MGA does for you.

1800 888 479

www.mga.asn.au

8 reasons to join MGA

- 01 We know the industry**

MGA has been an employer organisation for the Grocery and Liquor industry since 1898 – we have over 100 years of experience! Fair Work Registered, ASIC Registered.
- 02 We are your voice**

MGA represents your views, fighting for our members and industry sustainability at federal, state and local levels. See our work on Sunday Penalty Rates, National Wage Reviews, Shopper Dockets, Competition Law Reform, Trading Hours, Packaged Liquor, and Energy Costs at www.mga.asn.au. Your views – our mission!
- 03 FREE legal advice**

On all Employment Law and IR matters, Workplace Health and Safety and Consumer Laws – SAVING YOU \$\$\$\$\$ and giving you peace of mind.
- 04 Support with your business**

Free access to policies and templates to help you run your business – letting you focus on what you need to focus on. Members can access our portal on our website for wage rates, public holidays and more.
- 05 Industry training**

Food Safety, RSA, Customer Service, Tobacco, Leadership and much more. Industry specific, member discounts, bulk buys – talk to the training experts in your industry. Join our face to face employment law & IR workshops or food safety training at member rates.
- 06 Exclusive deals**

Member only special deals on big ticket items such as electricity and insurance.
- 07 Stay informed**

With our fortnightly checkout out – we keep you up to date with the latest employment law news, or e-alerts on the latest industry news and events. Alternatively – check out our magazine or website that have all the latest news!
- 08 Community**

An opportunity to network at our Industry breakfasts and lunches, golf days and GALA ball. Join in our industry events that the proceeds of which help the disadvantaged. MGA has a long history of assisting the REACH Foundation.

Advocacy

**One voice fighting on your behalf – no matter where you are in Australia!
MGA is there representing our industry and independent retailers with
federal, state, and local governments.**

GOVERNMENT SUBMISSIONS

- Competition Law Reform – a level playing field for all businesses
- Reduction in Sunday penalty rates
- Federal and State Governments tax burdens
- Inappropriate planning and development (predatory behaviour by large chain stores)
- Reduce red tape and cost burdens
- National wage reviews
- Modern Awards review
- Monitor proposed amendments to employment law
- Deregulation of trading hours



Jos de Bruin (CEO MGA), and
Hon Josh Frydenberg MP



MGA board president
Debbie Smith with
Minister for Northern Australia
Senator Matthew Canavan

Legal and IR Services

MGA's employment and industrial relations lawyers work tirelessly to help you operate your businesses safely and efficiently.

Seek advice from the professionals – protect your business!

FINANCIAL SAVINGS (PRICE COMPARISON CHART)

SERVICES	MARKET VALUE	MEMBER COST
✓ Phone advice	\$200 p/h	Nil
✓ Representation	\$300 p/h	Nil
✓ Policy advice	\$200 p/h	Nil
✓ Workplace health and safety	\$250 p/h	Nil
✓ Under payment of wage claims	\$300 p/h	\$120 (+GST) p/h
✓ Litigation (court appearances)	\$350+ p/h	\$180 (+GST) p/h

"A fee applies to a number of industrial relations services provided by MGA Independent Retailers. These fees are a part of a "Fee for Service Policy". This policy ensures that membership fees are kept to the lowest possible level"

EMPLOYMENT & IR WORKSHOPS

We conduct employment and HR workshops ranging from a full day seminar "Master Class in Employment Law" covering all aspects of employment law; to shorter half-day, more specialised topics, such as "Know Your Award" or "Hiring and Firing." Presented by our legal team of qualified lawyers.

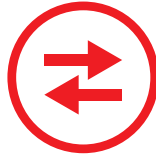


LEGAL SERVICES



LEGAL REPRESENTATION

Unfair dismissals,
discrimination, wage claims



TRANSFER OF BUSINESS

Managing transfer/
transition of employees



HEALTH AND SAFETY

Providing guidance
for employers



AWARDS

Award terms and
conditions, wage rates



AGREEMENTS

Drafting agreements
for your store



REDUNDANCY

Legal obligations and
employee entitlements

IR SERVICES



RECRUITMENT

Interview
guidance



CONTRACTS

Terms and conditions
of employment



ABSENTEEISM

Lengthy/frequent absences,
abandonment of position



PERFORMANCE

Improving workplace
performance and conduct



WORKPLACE POLICIES

Specifically designed
for the retail industry



DISCIPLINARY ACTION

Legal process
for termination

Training



MGA delivers training and compliance solutions specific to the needs of independent retailers.



RESPONSIBLE SERVICE OF ALCOHOL

This course deals with the skills and knowledge required to satisfy the requirements for responsible service of alcohol under state/territory legislation. All persons involved in the serving and sale of alcohol must complete this.

RSA: WA, QLD, SA, NT

Duration: 3 hours

Member price: \$45

RSA Refresher: ACT

Duration: 1-2 hours

Member price: \$30

RSA: ACT

Duration: 3-4 hours

Member price: \$45

RSA Face to Face: VIC

Duration: 4 hours

Member price: \$49/\$75

FOOD SAFETY

Develop the knowledge and certification required to work in a food handling area.

Basic Food Handling

Duration: 20-30 minutes

Member price: \$25

Food Safety Supervisors NSW

Duration: 4-8 hours

Member price: \$150

Food Safety Supervisors

Duration: 4-8 hours

Member price: \$105

Food Safety Supervisors NSW Refresher

Duration: 2-4 hours

Member price: \$100





CUSTOMER SERVICE

Ensure your staff have the skills and knowledge to build relationships with your customers, suppliers, fellow team members and management.

Customer Service Basic

Duration: 20-30 minutes
Member price: FREE

Customer Service Advanced

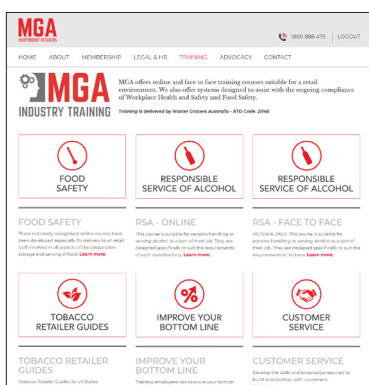
Duration: 45 minutes
Member price: \$20

TOBACCO TRAINING

This course covers information on the legal obligations for the sale and service of tobacco, non-tobacco smoking products, smoking accessories, e-cigarettes and e-cigarette accessories in each respective state/territory. Training ensures your staff comply with Tobacco Retailing Laws – protecting your business.

State Based Training

Duration: 30 minutes
Member price: FREE



Don't forget to log in for your member discounts!

Visit www.mga.asn.au to see our range of training courses!

Community

MGA continues to organise high quality events such as industry breakfasts or lunches which feature interesting and informative speakers. These are rich opportunities to network and share ideas with fellow industry colleagues.

MGA GALA was formed 75 years ago as a community fundraising arm of MGA. The purpose of GALA is to support community organisations whilst fostering goodwill, friendships and networking opportunities for all companies. GALA conducts our golf days and annual ball and as a result we have been able to raise considerable funds for the Reach Foundation. The GALA committee is made up of volunteers from the industry.

Member Benefits

From electricity to insurance, mobile phone plans or banking – MGA gets competitive deals for all members!

LOOK OUT FOR DEALS FROM OUR CORPORATE PARTNERS AS THEY COME YOUR WAY:

Adroit Insurance, Aussie NRG, eftpos, NAB plus more!

Diamond Corporate Partner:



British American Tobacco
Australia



Platinum Corporate Partner:



LION



Gold Corporate Partner:



Silver Corporate Partner:



Bronze Corporate Partner:



Associate Corporate Partner:



MGA
INDEPENDENT RETAILERS

CONNECT WITH US:

For further information, please visit our website www.mga.asn.au
or contact: admin@mga.asn.au or phone 1800 888 479

