

Baking for Tasmanians since 1878



Thursday 14th December 2023

IMPORTANT ORDER INFORMATION

Dear Customers,

Cripps Bakery is continually improving the way we service your requirements for our baked products. Our process requires us to batch all customer orders, bake the product the next day and then deliver the following day. In the past we have had the requirement for you to have your orders in place with us by 4.00pm, 2 days in advance of the required delivery date. We have not enforced this and now we are in the position where there are too many order changes coming in on the day of production and this is causing short supply.

We need all customers to comply with the following:

For production planning all orders/adjustments/cancellations require 2 day's notice and must be placed in our system no later than 2:00pm daily, Monday to Friday. Any order placed after 2:00pm will be applied to the next available delivery day. (Pending delivery schedule in your area).

Example:

Order Monday by 2:00pm	- Wednesday morning delivery.
Order Tuesday by 2:00pm	- Thursday morning delivery.
Order Wednesday by 2:00pm	- Friday morning delivery.
Order Thursday by 2:00pm	- Saturday & Sunday morning delivery.
Order Friday by 2:00pm	- Monday & Tuesday morning delivery.

Please note, no orders can be placed out of hours on Saturday & Sunday including public holidays.

Order cancelations require 2 days notice by 2:00pm as above, any orders requested to be cancelled after this cut off will be charged to your account as your stock requirement will be in our production planning system and will be produced.

If you have any questions, please discuss with our team on 1300 652 253 or with your Cripps Sales Representative.

Kind Regards,

Scott Alexander – Sales Manager
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KNEAD MORE INFORMATION?

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