# CHURCH & DWIGHT AUSTRALIA



### **CURASH NAPPY RASH CREAM**



**BATCH NUMBERS: 1116727 AND 1118263** 

#### EAN 9310320071101

#### SOLD BETWEEN 23 JUNE 2022 AND 22 DECEMBER 2022 (INCLUSIVE)

2 February 2023

Dear Customer

Church & Dwight has become aware of a potential adverse reaction associated with use of product from 2 batches of CURASH NAPPY RASH CREAM (BATCH NUMBERS: 1116727 and 1118263). We take the quality of our products very seriously and as a precautionary measure we have decided to undertake a recall of the 2 batches of CURASH NAPPY RASH CREAM (BATCH NUMBERS: 1116727 and 1118263), which were available to purchase from us between 23 June 2022 and 22 December 2022 (inclusive). No other batches or products are affected.

You are receiving this notice because Church & Dwight's records show that your business purchased stock of the affected batches.

<u>Issue:</u> In some individuals a potential adverse reaction has been reported following application of CURASH NAPPY RASH CREAM (BATCH NUMBERS: 1116727 and 1118263). Symptoms of the potential adverse reaction subsided after the affected skin was washed with water.

Church & Dwight (Australia) Pty Ltd ABN 99 008 446 053 Level 2, 22 Rodborough Road, Frenchs Forest NSW 2086 Postal Address: PO Box 83, Frenchs Forest NSW 1640 Tel: (02) 8978 7878 Email: enquiries@churchdwight.com.au











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<u>Hazard</u>: In some instances increased skin sensitivity, redness and/or rash have been reported following application of product from the two batches. Church & Dwight has decided to recall the two batches as a precaution.

#### What to do:

1. As an immediate priority, we are advising you to cease selling CURASH NAPPY RASH CREAM (BATCH NUMBERS: 1116727 and 1118263 - EAN 9310320071101) and to immediately remove the product from the shelf in your store and return those products to us at:

**SEKO Logistics** 

33-35 Enterprise Cct

Prestons NSW 2170

- 2. Please print the attached consumer notice and display it in-store.
- 3. If consumers return products to your store, please send the products back to us. Please retain details of each customer that returns product (name, address, telephone number, email address).
- 4. To arrange credit please email <u>curash.credits@churchdwight.com.au</u> with the following details.

Store Name Contact Name Stock on Hand Quantity of SKU Photos of products for credit

If you have any queries about this recall, please contact Church & Dwight at 1800 222 099 Monday- Friday from 8.30am to 5pm AEST or via the Curash contact page online at <a href="https://curash.com.au/contact/">https://curash.com.au/contact/</a>.

David Thomas Managing Director

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