

17 May 2024

Sugarlean Pty Ltd
4/38 Eastern Service Road
Stapylton, Queensland 4209

Dear Valued Customers,

We hope this message finds you well. We would like to inform you of an upcoming adjustment in the pricing of some of our range. Over the past several months, we have diligently worked to maintain our current prices despite facing significant increases in ingredient, manufacturing, freight, fuel, energy, packaging, wages and overall business costs.

However, after careful consideration, we find it necessary to implement a modest increase in the price of our Sugarless Confectionery lollies. This decision was not made lightly, but it is essential for us to ensure the continued quality and availability of our product.

Effective 1st August 2024, the new pricing will come into effect. We understand that this adjustment may impact your budget, and we sincerely apologise for any inconvenience this may cause. Please rest assured that we remain committed to providing you with the highest quality product and service.

We truly appreciate your continued support and understanding during this time of transition. If you have any questions or concerns regarding this price adjustment, please do not hesitate to reach out to our customer service team at orders@sugarlessco.com

Thank you for your understanding and continued patronage.

Warm regards,
Sugarlean Pty Ltd