



Nestlé

Good food, Good life

Nestlé Australia Ltd

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August 21st, 2024

Re: Nestle Dispatch Location Update for NSW isolated portfolio – Update.

Dear Valued Customer and Partner,

We are reaching out to inform you about some important changes to our sourcing locations for selected portfolios as part of our ongoing efforts to improve our services.

Commencing the week of August 12th, 2024 (Week 33), orders placed for Brandlink NSW (your Accessories Portfolio) will be fulfilled from the Nestle Arndell Park distribution center.

Thank you for your understanding and continued support as we strive to enhance our operations.

Upcoming Product Relocation Details:

- Retail - Purina: 12th of August orders will be supplied from Arndell Park DC.

Action Required:

To ensure your orders are processed efficiently and without delay, we kindly ask that you adjust your ordering systems to align with the new relocation schedule. This will help avoid any potential disruptions to your supply chain. To ensure fulfilment please now order in a full case quantity as Arndell Park DC will not be able to pick anything less than a case.

For any questions or further assistance, please do not hesitate to contact our dedicated Commercial Team or Customer Service team at 1800 670 187. We are here to support you in navigating these changes as smoothly as possible.

We appreciate your cooperation and understanding as we make these adjustments. Your support is crucial to us, and we remain committed to maintaining the quality and reliability of our service to you.

Thank you for your continued partnership.

Yours sincerely,

Brooke Smith

Head of Customer Solutions and Customer Supply Chain – Oceania