



15th October 2021

Upper Order Limits (Order slimming) due to Southern Tasmania Lockdown

In response to panic buying across parts of Tasmania due to today's lockdown announcement and to ensure SIW can supply as much stock in the fairest possible way, upper order limits (Order Slimming) will be implemented effective immediately.

The Slimming Process is based on:

- Maximum store order quantity per SKU to help facilitate 'a fair share' of stock
- Maximum order quantity is based on average store demand per SKU over the 6 weeks preceding the event with a 25% increase to allow for peak demand
- Stock that is altered via the slimming method will show as 'slim' on OOS Report
- SIW may also implement an allocation/turn in process for high demand items if required

We do need to work together during this period of time and ask that Stores place fair and reasonable order quantities and not place out of sequence or additional orders where possible.

What else is Being Done

SIW has been working hard behind the scenes to ensure we cater to any unprecedented demand for key Categories or SKU's and as such have been working with Suppliers to increase stock levels across "Essential" Categories e.g. Toilet rolls, Paper Towel, Rice, Pastas etc..

In addition, SIW is scaling up warehouse operations to meet the increase in demand.

SIW is responding and taking every step we can to support retailers – while running the business to the maximum capacity where possible.

Please continue to monitor your regular TIR communications for ongoing information or contact your TIR Area Manager.

We are grateful for your support and understanding during these challenging times.

Take care and stay safe.

Drew Freeman
GENERAL MANAGER - SIW