



SIW UPDATE

Service Fee

As previously advised, we would be moving to a \$ per carton Service Fee in September 2023. Unfortunately, because we are upgrading our Warehouse Management System and the move to Pronto ERP being delayed until May 2025, this change is not anticipated to take place until July 2025.

In the interim, we have a solution where the Service Fee % will be determined by the number of cartons purchased rather than \$ sales. The Service Fee will still be applied as a percentage of the product cost as it is currently because the current ERP system Pegasus, does not have the functionality to support a \$ based Service Fee.

The current service fee scale is attached as per [Table A](#).

Table A
Service Fee Scale

LOWER LIMIT	UPPER LIMIT	SF%	LOWER LIMIT	UPPER LIMIT	SF%
\$ 0	\$ 5,000	7.50	0	133	7.50%
\$ 5,001	\$ 8,600	6.10	134	228	6.10%
\$ 8,601	\$ 15,200	4.70	229	406	4.70%
\$ 15,201	\$ 21,900	3.75	407	583	3.75%
\$ 21,901	\$ 28,700	3.50	584	764	3.50%
\$ 28,701	\$ 33,200	3.30	765	880	3.30%
\$ 33,201	\$ 39,700	3.05	881	1053	3.05%
\$ 39,701	\$ 48,000	2.80	1054	1273	2.80%
\$ 48,001	\$ 55,700	2.60	1274	1477	2.60%
\$ 55,701	\$ 63,800	2.45	1478	1692	2.45%
\$ 63,801	\$ 74,500	2.35	1693	1975	2.35%
\$ 74,501	\$ 85,300	2.25	1976	2262	2.25%
\$ 85,301	\$ 95,900	2.15	2263	2543	2.15%
\$ 95,901	\$ 109,300	2.10	2544	2898	2.10%
\$ 109,301	\$ 122,400	2.05	2899	3245	2.05%
\$ 122,401	\$ 135,700	2.00	3246	3598	2.00%
\$ 135,701	\$ 149,200	1.95	3599	3956	1.95%
\$ 149,201	\$ 162,300	1.90	3957	4303	1.90%
\$ 162,301	\$ 175,600	1.85	4304	4656	1.85%
\$ 175,601	\$ 189,000	1.80	4657	5011	1.80%
\$ 189,001	\$ 202,300	1.75	5012	5364	1.75%
\$ 202,301		1.70	5365	0	1.70%

Please note: Arnott's products are subject to different service fee arrangements.

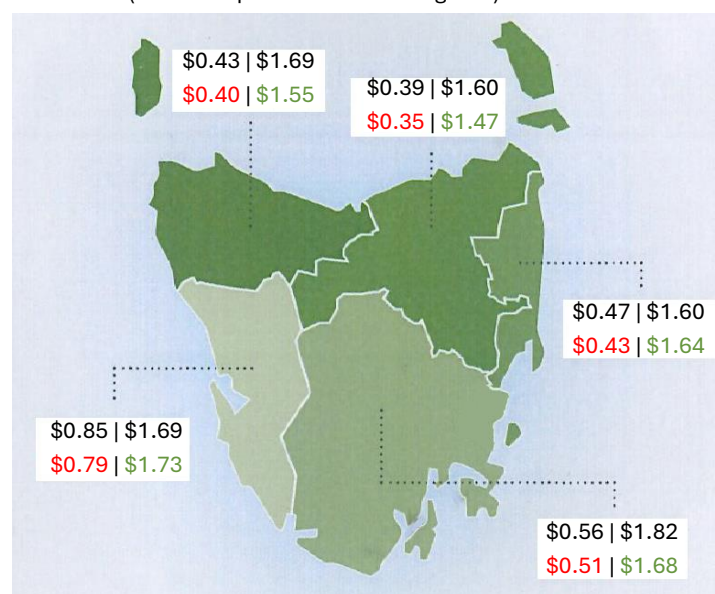
Transport

Due to increasing costs the current Transport Carton rate will be increased by 8.90% effective 28 October 2024.

Shown below are the updated rates, in black:

Transport Rates

(Base rate per carton excluding GST)



Effective 28th October 2024

● Ambient ● Temp Controlled

Please note: The fuel surcharge has been built into the rates and will no longer be adjusted each month unless there is a significant change, in which case this will be communicated.

Transport rate subject to annual review.

King & Flinders Island exclude shipping costs.

Who to contact with any queries.

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