



Statewide Independent Wholesalers Limited

ABN 51 009 519 546



**tasmanian
independent
retailers**

21st January 2022

Dear IGA Retailers,

As you would well be aware, SIW is continuing to work through the current challenges that we are facing from the most recent round of COVID related issues, which are significantly impacting our workforce and the workforce of suppliers and transport companies. Unfortunately, the results of these issues are leading to increases in out of stocks on your deliveries.

The slimming measures we put in place a few weeks back have meant that we have been able to maintain orders going out in a timely fashion all be it with some slightly reduced quantities. These measures will remain in place for the short term, and we are reviewing this process daily. We are hopeful that we will be in a better position over the coming weeks.

We are continuing to work with all suppliers on getting stock orders into the DC as quickly as possible to meet increased demands, however we do anticipate that there will be continued stock issues for a number of weeks to come. These supply issues vary by supplier and category. The TIR team are working closely with SIW on managing promotional programs to avoid issues as they arise.

Please continue to monitor your regular TIR communications for ongoing information or contact your TIR Area Manager.

We are grateful for your support and understanding during these challenging times.

Take care and stay safe.

Drew Freeman
GENERAL MANAGER
Statewide Independent Wholesalers

Grant Hinchcliffe
CEO
Tasmanian Independent Retailers