

Baking for Tasmanians since 1878



28 March 2022

To our valued customer,

As a privately owned company, we at Cripps understand the need to keep costs down while manufacturing & operating efficiently. We constantly search for ways to maximise the value of our products & services provided to all Cripps customers across Tasmania.

Over the past few months, we have all seen the price of fuel jump significantly. This increase has come to the point that it is no longer absorbable into our current wholesale prices. It is important to note that our delivery contractors are an independent business, and they are really struggling to make ends meet with the price of diesel. After careful review of industry practices, we have made the tough decision that the best way to handle this excessive cost is to impose a fuel surcharge on our delivery services, the surcharge will be collected by Cripps and given back to your dedicated Cripps contractor.

The transportation industry has widely used fuel surcharges to help compensate for the added expense. We will be passing on a charge of \$1.00 per delivery effective Monday 28th March 2022. This is based on fuel price of \$2.16/ltr. Each month we will review fuel prices and adjust the surcharge accordingly. Should fuel prices reach \$1.58/ltr, the surcharge will be removed.

At Cripps, we strive to provide the best service at a reasonable cost. We also strive to maintain quality products and a level of professional service you have come to expect from Cripps over many years in business together. We value your business and look forward to continued opportunities to meet and exceed consumer expectations.

Kind Regards,

Scott Alexander – Sales Manager

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KNEAD MORE INFORMATION?

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