



BDD Australia Pty Ltd

A Bega Company
ABN 68 083 019 390

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Docklands, VIC 3008
Australia

Ph: 1800 000 570

General email enquiries:
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Thursday, 9 February 2023

Dear Valued Customer,

THICKENED CREAM BACK IN STOCK

Good news! The issue impacting our Pura and Dairy Farmers thickened cream products has now been resolved and, following quality approval, production has recommenced.

All impacted products will begin to be available for delivery from the following dates:

SKU	Brand	Product Type	Next Available Date
1242	Pura	Thickened Cream 600ml	Friday, 10 February
4503	Dairy Farmers	Thickened Cream 2L	Friday, 10 February
5452	Dairy Farmers	Thickened Cream 5L	Friday, 10 February
1239	Pura	Thickened Cream 10L	Friday, 10 February
4239	Dairy Farmers	Thickened Cream 10L	Friday, 10 February
1240	Pura	Thickened Cream 300ml	Monday, 13 February
5446	Dairy Farmers	Thickened Cream 300ml	Monday, 13 February

Please note that it will take some time to fully replenish our network, which means you may briefly experience short deliveries.

However, we're working hard to rebuild stock levels as quickly as possible, and we expect to back in normal supply within two weeks. We ask that you please begin placing your orders again now, as normal, so that we can deliver to you as soon as we're in stock.

Please accept our apologies for any inconvenience this interruption may have caused. We thank you sincerely for your understanding and ask that you please continue to be patient with our teams as we do our best to support you and your business.

Should you have any questions or wish to discuss this matter further, please feel free to contact your account manager or our Customer Sales and Service Centre on 1800 000 570.

Yours Sincerely,

BEGA CHEESE LIMITED ACN 008 358 503

Head Office, Cheese Packaging & Processing: 23—45 Ridge Street, North Bega NSW 2550

Bega Dairy & Drinks: 737 Bourke Street, Docklands VIC 3008

Butter, Cheese & Powder Manufacture: 13 Lagoon Street, North Bega NSW 2550



Darryn Wallace
Executive General Manager Beverages
Bega Dairy and Drinks

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